

CLIENT SATISFACTION SURVEY

*performance
through
partnership*

CC.

Research undertaken May 2009
Respondent base: 100
www.w5.ie

cooneycarey.

Chartered Accountants,
Taxation & Business Advisors



COONEY CAREY
CLIENT
SATISFACTION
SURVEY

Overall Satisfaction
with Cooney Carey

Nine out of ten clients
'extremely satisfied'

9/10

Nine out of ten clients
describe Cooney Carey as
'can-do'

9/10



COONEY CAREY
CLIENT
SATISFACTION
SURVEY

Most important factor
when working with a
business & financial
services advisor

Nine out of ten clients
value Cooney Carey's
'quality of advice'

9/10

Eight out of ten clients
believe Cooney Carey has
had 'a positive impact' on
their business and would
highly recommend
Cooney Carey to others

8/10

COONEY CAREY
CLIENT
SATISFACTION
SURVEY

Would You Recommend
Cooney Carey?

Seven out of ten clients
have been referred to
Cooney Carey by others

7/10

Customer Comments:

“Cooney Carey not only offers efficient services and provides us with professional advice, but we feel that they value our relationship highly”

“I would not have any hesitation in recommending Cooney Carey to any person or company”

“Have recommended Cooney Carey when asked about financial advisors”